

## **GENERAL INFO**

### **What is the name?**

iXi, it's pronounced 'ikgsee', only shorter and sweeter! After all, bigger is not always better, right?

**Is the iXi a 'folding bike'?**No, although the bike can be taken apart into two halves and fits into very tight spaces when needed, it does not fold on itself. Instead, the handlebars and pedals collapse in an instant to form a slim profile for taking up less space with ease at the end of your journey. Its convenient 'carry bar' allows the bike to be simply transported up stairs to wherever it can be safely kept.

### **What is special about the IXI bike?**

Every aspect of the iXi bike has been carefully thought out, designed and custom made to complement an overall concept; a compact bicycle that's convenient, easy to ride, and easy to live with.

### **How many models are there?**

Currently there are two models available, both with 4 speed Shimano internal hub gears; the iXi Standard and the iXi BreakAway model. A simpler single speed model will be available shortly.

### **Where is it manufactured?**

The iXi bike is made and assembled in Taiwan but also includes parts from China and the USA.

### **Who makes the bike?**

The bike is made by the iXi Bicycle Company, Bermuda, and is manufactured under license in Taiwan. The company was established in 2004. The iXi is distributed in the USA by Delta Cycle Corporation which has been operated by the same owners since 1986.

### **What is the maximum weight and height for an IXI rider?**

A rider weighing up to 300 lbs and/or 6'5" tall will be supported without any problem for the iXi.

### **How much does it weigh?**

The iXi weighs 27lbs

### **How long does it take to assemble and take it apart?**

Once one is practiced this should take no more than ten seconds to slim the bike to the first stage for easy lifting or fitting behind the door. To get the bike taken apart into its smallest pack, this will take around 5 minutes.

**What material is it made of?**

The main frame and most components are made of high grade aluminum (6061/T4/T6). The frame is finished with a powder coat enamel.

**Can you take it on a plane?**

Because of its super compact size when folded down, you should be able to check the iXi without incurring any extra fees from the airline.

**Is iXi for women or Children.**

The average seven year old, if they can reach the pedals, handlebars and brakes safely can enjoy an iXi. Women especially love the fact there's no greasy chain or having to wear special gear to ride an iXi.

**How do I secure the iXi (theft and vandalism prevention?)**

Although any lock will help prevent theft, it is recommended to slim down the handlebars and pedals and carry it in with you. No other bike is so welcome indoors!

**What are the plastic leftovers in the box after the bike has been assembled?**

These are special packing parts that protect some components during shipping. Save them in case you need to re-pack the bike for a trip

**Is there a bag for the iXi?**

Currently there is no specific bag available for the bike. At one stage such a bag was sold but the price was too high and the design not entirely right.

## **THE RIDE**

### **Do the small wheels mean you have to pedal harder to get anywhere?**

The gearing included with the iXi means it feels just like any other normal bike to pedal.

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### **Will an iXi be slower than an ordinary Bike?**

It will in fact be faster to ride than most bikes; that's owing to the very light rolling weight of the wheels and extra high pressure tires (100psi with similar construction to tires found on a racing bike)

### **Is the iXi stable to ride?**

The ride on an iXi is similar to any other bike; within a few hundred yards you'll feel right at home on it.

### **How does the brake system work?**

There is a disc brake in the front for controlling speed which can be used in conjunction with the back pedaling coaster brake for emergency stopping.

## **THE BELT**

### **Will the belt break?**

No!. This is a very special industrial belt constructed with Kevlar® cords that makes it impossible to break under any loads or conditions likely to be encountered on the iXi. It is guaranteed for 5 years against breakage.

### **How do I replace the belt if it gets damaged?**

In the unlikely event the belt needs changing, one can be obtained from the distributors (who carry all spares for the iXi) and any competent full service cycle dealer will be able to replace it.

## **SPARES & WARRANTY**

### **What is the Warranty information?**

The bike carries a one year warranty against defects. The frame and belt are guaranteed for 5 years.

### **Is it easy to get spares or do I have to contact the manufacturer every time?**

A local full service cycle shop will be able to cope with most of the common

adjustments on the iXi. It is correct that many of the parts are specific to the iXi and can be obtained direct from the distributor, Delta Cycle Corp.

**How do I service iXi and where?**

Although the iXi is specifically designed to require less maintenance than ordinary bikes, your local full service cycle dealer will be able to undertake all repairs and maintenance for the iXi.

**Can the seat be changed?**

Yes, any bicycle seat (with normal seat rails) can be used with the iXi

**Where can tires and tubes be purchased?**

The iXi uses a common tire size; 16 x1.5 and although any tube of that size can be used as a replacement (available from most bicycle parts vendors) the high pressure tires are less common and can be obtained from the distributors, Delta Cycle Corp.

**What kind of maintenance do I need on the Tires i.e. how much air is needed how often should I pump it?**

Keeping the tires pumped to 100psi helps the bike ride easier and faster and can prevent flats. Use a good floor pump (available from any bike shop) and use it every week to keep the pressure high. You can also pump your tires at a regular gas station, however many gas air lines do not get to the 100psi pressure

**What is the support number if I have questions or difficulty assembling the bike?**

If you experience any difficulty, you can call the support line on 800 474 6615 (Mon-Fri 9.30am to 5pm EST) or you can email; [service@ixibike.com](mailto:service@ixibike.com)

**What is the return policy?**

The return policy is governed by the vendor who is selling the bike and is specific to them. Bikes purchased on the iXi web site have a 30 day full refund return policy (this does not apply to special sale bikes)

**How many iXi bikes can I fit in a Hummer?**

Our guess is around 37. One day when we see one abandoned at a gas station we might try to find out the exact number .